



**COMMUNITY HEALTH CENTER (CHC)  
QUALITY COMMITTEE**

MINUTES of Tuesday, November 17, 2020, 6:00 p.m.

- *Convened via GoToMeeting, an electronic, remote-site platform temporarily permitted as per the Executive Order issued by California's Governor in response to the COVID-19 pandemic.*
- *Additionally, a physical meeting was convened on the District's campus at 6530 La Contenta Road, Yucca Valley, suite 700. The public was screened for COVID-19 symptoms before entering the building and were asked to wear a face mask while inside. Seating was limited to accommodate the six-foot distancing guidelines.*

**Present:**

- Paul Hoffman
- Pat Cooper (not present)
- Barbara Souter
- Bryan Goldfarb (not present)
- Dianne Greenhouse
- Jackie Combs, CEO
- Karen Graley, board clerk
- Cindy Schmall, Director of Operations
- Joe Ruddon, Director of Community Programming

**CALL ORDER**

Paul Hoffman called the committee meeting to order at 6:00 p.m.

**ROLL CALL**

Four of the five committee members were present.

**PLEDGE OF ALLEGIANCE**

Mr. Hoffman led the assembly in the pledge.

**MISSION**

Mr. Hoffman read the CHC mission and vision statements.

**PUBLIC COMMENTS**

No public comments were made.

**APPROVAL OF MEETING AGENDA**

Motion by Dianne Greenhouse, second by Cassie Souter to approve the meeting agenda; motion passed by unanimous vote.

**APPROVAL OF MEETING MINUTES**


Motion by Cassie Souter, second by Dianne Greenhouse to approve the minutes as presented; motion passed by unanimous vote.

**ADJOURN TO CLOSED SESSION**

The meeting was adjourned to closed session at 6:03 p.m. to receive the quality report as per Section 32155 of the Health and Safety Code for report involving quality assurance matters.

**MEETING ADJOURNMENT**

The meeting adjourned to open session at 6:22 p.m. The committee reviewed patient satisfaction survey; no negative outcomes were noted. Meeting adjourned at 6:23 p.m.

  
Cassie Souter, Secretary